

RESULTS OF THE 2012 END OF YEAR SURVEY OF CIT PROGRAMS IN NORTH CAROLINA: A SUMMARY

Introduction

The first Crisis Intervention Team (CIT) training in North Carolina was held in Wake County in 2005. Since that time, CIT programs have spread throughout our state, and now exist in every LME in North Carolina. Since 2008, annual end-of-year surveys of North Carolina's CIT programs have been carried out to measure their progress. Respondents to the 2012 End of Year survey were asked to provide the names of law enforcement agencies participating in their CIT program, the number of CIT law enforcement officers their program trained by January 1, 2013, the number of tele-communicators or dispatchers that had received CIT training by that date, and others who had received CIT training.

Results

Our 2012 end-of-year survey of North Carolina's CIT programs yielded the following results:

- Total number of NC law enforcement officers CIT certified by 1/1/ 2013: **4,923**
- Number of NC law enforcement agencies participating in CIT by 1/1/2013: **307**
- Total number of telecommunicators (dispatchers) CIT-trained by 1/1/2013: **511**
- Total number of Fire Dept. personnel and paramedics CIT-trained by 1/1/2013: **224**
- Total number of others¹ who have received CIT training by 1/1/2013: **126**

An additional **998** CIT officers became CIT certified in calendar year 2012, resulting in a **25%** increase from the previous year, and an additional **27** law enforcement agencies began participating in a CIT program in North Carolina in 2012 - a **10%** increase from the previous year. In addition, 2012 saw an additional **58** telecommunicators trained in CIT; a **13%** increase from the previous year.

There are approximately 14,549 police officers and 7,683 sheriff's deputies in North Carolina, for a total of 22,232 law enforcement officers in the state². Based on these statistics, the proportion of all North Carolina law enforcement officers that were CIT certified by January 1, 2012 was more than **22%**.

¹ Others include magistrates, probation officers, private security guards, North Carolina State Bureau of Investigation (SBI) officers, community college staff, private security transportation staff, department of social services staff, hospital staff, peer specialists, LME board members, animal control officers, provost marshals, officers from police departments in neighboring states, and military police from the following bases: Ft. Bragg, Camp LeJeune, Pope Air Force Base, and Seymour Johnson Air Force Base.

² Statistics obtained in 2010 from the North Carolina Dept. of Justice, Training and Standards Division.

The results of the 2012 End of Year CIT Survey yielded the following results per LME / MCO. The choice was made to report results for each legacy LME within each current LME / MCO, to allow for easier comparisons with results from previous years' surveys.

ALLIANCE LME / MCO - Serving Cumberland, Durham, Johnston, and Wake counties.

There are a total of 343 law enforcement officers in the Cumberland LME*, and 232 those officers (68%) from the following agencies have been CIT trained:

1. Cape Fear Valley Medical Center Police Department
2. Cumberland County Sheriff's Office
3. Department of the Army – Civilian Police
4. Fayetteville Police Department
5. Fayetteville VA Medical Center Police Department
6. Hope Mills Police Department
7. Methodist University Police Department
8. Pope Air Force Base Military Police
9. Spring Lake Police Department

There are a total of 699 law enforcement officers in the Durham legacy area, and 332 of those officers (47%) from the following agencies have been CIT trained:

1. Duke University Police Department
2. Durham Police Department
3. Durham County Sheriff's Office
4. Durham Tech Community College
5. Duke University Police Department
6. Durham Veteran's Administration Police Department
7. NC Central University Campus Police Department

There are a total of 258 law enforcement officers in the Johnston LME*, and 18 of those officers (7%) from the following agencies have been CIT trained:

1. Benson Police Department
2. Clayton Police Department
3. Johnston County Sheriff's Office
4. Selma Police Department
5. Smithfield Police Department

There are a total of 1,840 law enforcement officers in the Wake legacy area, and 660 of those officers (39%) from the following agencies have been CIT trained:

1. Apex Police Department
2. Cary Police Department
3. Fuquay-Varina Police Department

* Cumberland and Johnston LMEs are not considered "legacy areas" as they have not merged, but have entered into an inter-local agreement with Alliance LME / MCO.

4. Garner Police Department
5. Holly Springs Police Department
6. Knightdale Police Department
7. Morrisville Police Department
8. NC General Assembly Police Department
9. NC State University Police Department
10. Raleigh Police Department
11. RDU Airport Police Department
12. Rolesville Police Department
13. SAS Police Department
14. State Capitol Police Department
15. Wake County Sheriff's Office
16. Wake Forest Police Department
17. Wendell Police Department
18. Zebulon Police Department

CARDINAL INNOVATIONS HEALTHCARE SOLUTIONS LME / MCO - serving Alamance, Cabarrus, Caswell, Chatham, Davidson, Franklin, Granville, Halifax, Orange, Person, Rowan, Stanly, Union, Vance, and Warren counties.

There are a total of 338 law enforcement officers in the Alamance-Caswell legacy area, and 77 of those officers (23%) from the following agencies have been CIT trained:

1. Alamance County Sheriff's Office
2. Burlington Police Department
3. Caswell County Sheriff's Office
4. Elon Police Department
5. Elon University Police Department
6. Gibsonville Police Department
7. Graham Police Department
8. Haw River Police Department
9. Lankford Security
10. Mebane Police Department

There are a total of 563 law enforcement officers in Five County legacy area, and 113 of those officers (20%) from the following agencies have been CIT trained:

1. Bunn Police Department.
2. Butner Public Safety Department
3. Creedmoor Police Department
4. Enfield Police Department
5. Franklin County. Sheriff's Office
6. Franklinton Police Department
7. Granville County Sheriff's Office
8. Halifax County Sheriff's Office
9. Henderson Police Department.
10. Littleton Police Department
11. Norlina Police Department
12. Oxford Police Department.
13. Roanoke Rapids Police Department.

14. Vance County Sheriffs Office
15. Warren County Sheriff's Office
16. Warrenton Police Department
17. Weldon Police Department

There are a total of 323 law enforcement officers in the OPC legacy area, and 132 of those officers (41%) from the following agencies have been CIT trained:

1. Carrboro Police Department
2. Chapel Hill Police Department
3. Chatham County Sheriff's Office
4. Durham Tech Public Safety
5. Hillsborough Police Department
6. Orange County Sheriff's Office
7. Pittsboro Police Department
8. Roxboro Police Department
9. UNC – Chapel Hill Public Safety

There are a total of 1,527 law enforcement officers in the PBH legacy area, and 405 of those officers (29%) from the following agencies have been CIT trained:

1. Albemarle Police Department
2. Cabarrus County Sheriff's Office
3. China Grove Police Department
4. Concord Police Department
5. Davidson County Sheriff's Office
6. East Spencer Police Department
7. Kannapolis Police Department
8. Lexington Police Department
9. Marshville Police Department
10. Monroe Police Department
11. Rowan County Sheriff's Office
12. Salisbury Police Department
13. Salisbury V.A. Hospital Security
14. Spencer Police Department
15. Stanly County Sheriff's Office
16. Thomasville Police Department
17. Union County Sheriff's Office
18. Wingate Police Department

CENTERPOINT LME / MCO – serving Davie, Forsyth, Rockingham, and Stokes counties.

There are a total of 1,214 law enforcement officers in the CenterPoint legacy area, and 411 of those officers (34%) from the following agencies have been CIT trained:

1. Eden Police Department
2. Forsyth County Sheriff's Office
3. Kernersville Police Department
4. Madison Police Department
5. Mayodan Police Department

6. Mocksville Police Department
7. Reidsville Police Department
8. Rockingham County Sheriff's Office
9. Salem College Public Safety
10. Stokes County Sheriff's Office
11. Wake Forest University Campus Police Department
12. Winston-Salem Police Department
13. Winston-Salem State University Campus Police Department

COASTAL CARE LME / MCO – serving Brunswick, Carteret, New Hanover, Onslow, and Pender counties.

There are a total of 552 law enforcement officers in the Onslow legacy area, and 88 of those officers (16%) from the following agencies have been CIT trained:

1. Atlantic Beach Police Department
2. Carteret County Sheriff's Office
3. Ellis Airport Police Department
4. Emerald Isle Police Department
5. Holly Ridge Police Department
6. Jacksonville Police Department
7. Marine Corps Police / Provost Marshals
8. Morehead City Police Department
9. North Topsail Police Department
10. Onslow County Sheriff's Office
11. Pine Knolls Shores Police Department
12. Richlands Police Department
13. Swansboro Police Department

There are a total of 1,106 law enforcement officers in the Southeastern Center legacy area, and 253 of those officers (23%) from the following agencies have been CIT trained:

1. Brunswick County Sheriff's Office
2. Kure Beach Police Department
3. Leland Police Department
4. New Hanover County Sheriff's Office
5. New Hanover Regional Medical Center Special Police
6. Pender County Sheriff's Department
7. Southport Police Department
8. Surf City Police Department
9. University of North Carolina – Wilmington Police Department
10. Wilmington Police Department
11. Wrightsville Beach Police Department

EAST CAROLINA BEHAVIORAL HEALTH LME / MCO – serving Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, Northampton, Pamlico, Pasquotank, Perquimans, Pitt, Tyrell, and Washington counties.

There are a total of 1,575 law enforcement officers in the East Carolina Behavioral Health legacy area, and 309 of those officers (20%) from the following agencies have been CIT trained:

1. Ahoskie Police Department
2. Albemarle District Jail
3. Ayden Police Department
4. Beaufort County Sheriff's Office
5. Camden County Sheriff's Office
6. Craven Regional Medical Center Security
7. Currituck County Sheriff's Office
8. Dare County Sheriff's Office
9. East Carolina University Police Department
10. Elizabeth City Police Department
11. Greenville Police Department
12. Havelock Police Department
13. Hertford County Sheriff's Office
14. Kill Devil Hills Police Department
15. Pasquotank County Sheriff's Office
16. Pitt Community College Police Department
17. Pitt County Memorial Hospital (Vidant Hospital)
18. Pitt County Sheriff's Office
19. Princeville Police Department
20. Pungo District Hospital Police Department / Security
21. Tyrell County Sheriff's Office
22. Winterville Police Department
23. Woodland Police Department

EASTPOINTE LME / MCO – serving Bladen, Columbus, Duplin, Edgecombe, Greene, Lenoir, Nash, Robeson, Sampson, Scotland, Wayne, and Wilson counties.

There are a total of 704 law enforcement officers in the Beacon legacy area, and 181 of those officers (24%) from the following agencies have been CIT trained:

1. Bailey Police Department
2. Edgecombe County Sheriff's Department
3. Greene County Sheriff's Department
4. Middlesex Police Department
5. Nash County Sheriff's Office
6. Nashville Police Department
7. Pinetops Police Department
8. Princeville Police Department
9. Rocky Mount Police Department
10. Sharpsburg Police Department
11. Springhope Police Department

12. Stantonburg Police Department
13. Tarboro Police Department
14. Whitakers Police Department
15. Wilson County Sheriff's Office
16. Wilson Police Department

There are a total of 621 law enforcement officers in the Eastpointe legacy area, and 65 of those officers (10%) from the following agencies have been CIT trained:

1. Cherry Hospital Police Department.
2. Clinton Police Department
3. Duplin County Sheriff's Office
4. Goldsboro City Police Department
5. Kinston Police Department
6. Lenoir County Sheriff's Office
7. Sampson County Sheriff's Office
8. Wayne County Sheriff's Office

There are a total of 633 law enforcement officers in the Southeastern Regional legacy area, and 64 of those officers (10%) from the following agencies have been CIT trained:

1. Bladen County Sheriff's Office
2. Chadbourn Police Department
3. Columbus County Sheriff's Office
4. Elizabethtown Police Department
5. Fairmont Police Department
6. Laurinburg Police Department
7. Lumberton Police Department
8. Maxton Police Department
9. Red Springs Police Department
10. Robeson County Sheriff's Office
11. Tabor City Police Department
12. UNC – Pembroke Campus Police Department
13. Whiteville Police Department

MECKLINK LME / MCO – serving Mecklenburg County.

There are a total of 541 law enforcement officers in the Mecklenburg legacy area, and 473 of those officers (87%) from the following agencies have been CIT trained:

1. Charlotte-Mecklenburg Police Department
2. Cornelius Police Department
3. Davidson College Police Department
4. Huntersville Police Department
5. Matthews Police Department
6. Mecklenburg County Sheriff's Office
7. Mint Hill Police Department
8. Pine hill Police Department
9. UNC – Charlotte Campus Police Department
10. Veteran's Administration Police Department

PARTNERS BEHAVIORAL HEALTH MANAGEMENT LME / MCO – serving Burke, Catawba, Cleveland, Gaston, Iredell, Lincoln, Surry, and Yadkin counties.

There are a total of 452 law enforcement officers in the Crossroads legacy area, and 90 of those officers (20%) from the following agencies have been CIT trained:

1. Booneville Police Department
2. Dobson Police Department
3. Elkin Police Department
4. Iredell County Sheriff's Office
5. Jonesville Police Department
6. Mooresville Police Department
7. Mount Airy Police Dept
8. Northern Surry Hospital Security
9. Pilot Mountain Police Department
10. Statesville Police Department
11. Surry County Sheriff's Office
12. Troutman Police Department
13. Yadkinville Police Department
14. Yadkin County Sheriff's Office

There are a total of 601 law enforcement officers in the Mental Health Partners legacy area, and 156 of those officers (26%) from the following agencies have been CIT trained:

1. Brookford Police Department
2. Broughton State Hospital Police Department
3. Burke County Sheriffs Office
4. Catawba County Sheriffs Office
5. Catawba Police Department
6. Claremont Police Department
7. Conover Police Department
8. Drexel Public Safety
9. Hickory Police Department
10. Longview Police Department
11. Maiden Police Department
12. Morganton Public Safety
13. Newton Police Department
14. Valdese Public Safety

There are a total of 927 law enforcement officers in the Pathways legacy area, and 60 of those officers (6%) from the following agencies have been CIT trained:

1. Cleveland County Sheriff's Office
2. Kings Mountain Police Department
3. Shelby Police Department
4. Spindale Police Department

SANDHILLS LME / MCO – serving Anson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, and Richmond counties

There are a total of 1,047 law enforcement officers in the Guilford legacy area, and 108 of those officers (10%) from the following agencies have been CIT trained:

1. Greensboro Police Department
2. Guilford County Sheriff's Office
3. Guilford Tech Community College Police Department
4. High Point Police Department
5. NC A & T University Campus Police Department
6. UNC – Greensboro Campus Police Department

There are a total of 1,154 law enforcement officers in the Sandhills legacy area, and 244 of those officers (21%) from the following agencies have been CIT trained:

1. Aberdeen Police Department
2. Asheboro Police Department
3. Broadway Police Department
4. Cameron Police Department
5. Carthage Police Department
6. First Health – Moore Regional Hospital Security
7. Fort Bragg (Dept. of the Army) Civilian Police Department
8. Hamlet Police Department
9. Harnett County Sheriff's Office
10. Hoke County Sheriff's Office
11. Laurinburg Police Department
12. Lee County Sheriff's Office
13. Liberty Police Department
14. Moore County Sheriff's Office
15. Montgomery County Sheriff's Office
16. Mount Gilead Police Department
17. Pinehurst Police Department
18. Randleman Police Department
19. Randolph County Sheriff's Office
20. Sanford Police Department
21. Sandhills Community College Security
22. Southern Pines Police Department
23. Taylortown Police Department

SMOKY MOUNTAIN LME / MCO – serving Alleghany, Alexander, Ashe, Avery, Buncombe, Caldwell, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Watauga, Wilkes and Yancey counties.

There are a total of 1,018 law enforcement officers in the Smoky Mountain Center legacy area, and 191 of those officers (19%) from the following agencies have been CIT trained:

1. Alexander County Sheriff's Office
2. Appalachian State University
3. Appalachian Regional Health Care
4. Ashe County Sheriff's Office
5. Ashe County Hospital Security
6. Avery County Sheriff's Office
7. ASU Police Department
8. Banner Elk Police Department
9. Boone Police Department
10. Caldwell County Sheriff's Office
11. Cherokee County Sheriff's Office
12. Clay County Sheriff's Office
13. Clyde Police Department
14. Franklin Police Department
15. Graham County Sheriff's Office
16. Granite Falls Police Department
17. Haywood County Sheriff's Office
18. Hudson Police Department
19. Land Harbor Police Department
20. Lenoir Police Department
21. Macon County Sheriff's Office
22. Maggie Valley Police Department
23. Marion Police Department
24. McDowell County Sheriff's Office
25. Murphy Police Department
26. North Wilksboro Police Department
27. Watauga County Sheriff's Office
28. Waynesville Police Department
29. Western Carolina University (WCU) Police Department
30. Wilkesboro Police Department
31. Wilkes County Sheriff's Office

There are a total of 1,252 law enforcement officers in the Western Highlands legacy area, and 262 of those officers (21%) from the following agencies have been CIT trained:

1. Asheville Police Department
2. A.B. Tech. Campus Police Department
3. Brevard Police Department
4. Buncombe County Sheriff's Office
5. Columbus Police Department
6. Fletcher Police Department
7. Henderson County Sheriff's Office
8. Hendersonville Police Department

9. Laurel Park Police Department
10. Polk County Sheriff's Office
11. Rutherford County Sheriff's Office
12. Spindale Police Department
13. Transylvania County Sheriff's Office
14. Tryon Police Department
15. UNC – Asheville Campus Police

Summary

Although great progress has been made in disseminating CIT throughout the state, much remains to be done. Penetration of CIT in law enforcement agencies remains uneven; with some agencies having sufficient numbers of CIT trained officers, and other agencies having few or no CIT trained officers. In addition, many agencies participating in CIT have yet to establish protocols, implement procedures, or provide training to telecommunicators to assure that CIT officers are dispatched on all “mental disturbance” calls. Approximately half of all North Carolina’s CIT programs have not yet trained telecommunicators. Furthermore, the ability of local mental health systems to provide a drop off capacity and a quick turnaround for law enforcement varies greatly throughout the state.

Measuring progress in these areas requires the consistent collection of data on penetration rates of CIT for each law enforcement agency, and on numbers of telecommunicators trained in each area. These data are only now beginning to be collected, and are reported on the survey forms submitted by each LME. Data is also needed on turnaround times for law enforcement when bringing persons to treatment. Persons interested in obtaining technical assistance in establishing a process for collecting these data should contact Dr. Kurtz at the phone number or email address listed below.

As CIT programs in North Carolina mature and expand, we hope that their local data collection efforts mature and expand with them, enabling us to provide a more complete and useful North Carolina CIT end-of-year report.

Questions about these survey results should be addressed to Bob Kurtz, Ph.D., by telephone at 919 / 715-2771 or via email at bob.kurtz@dhhs.nc.gov.

